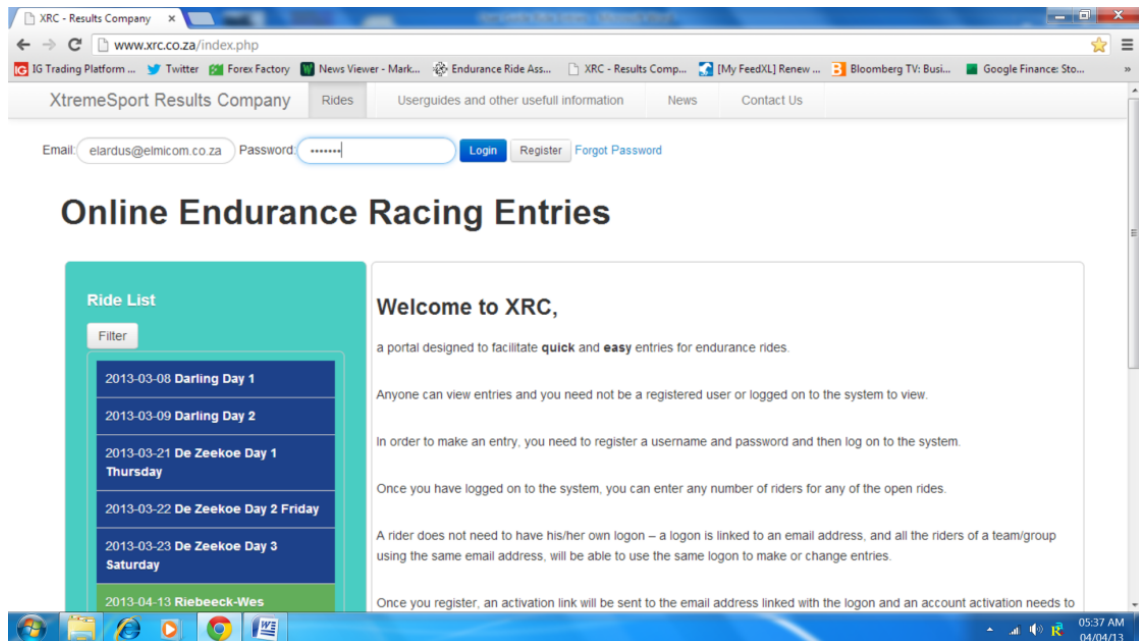


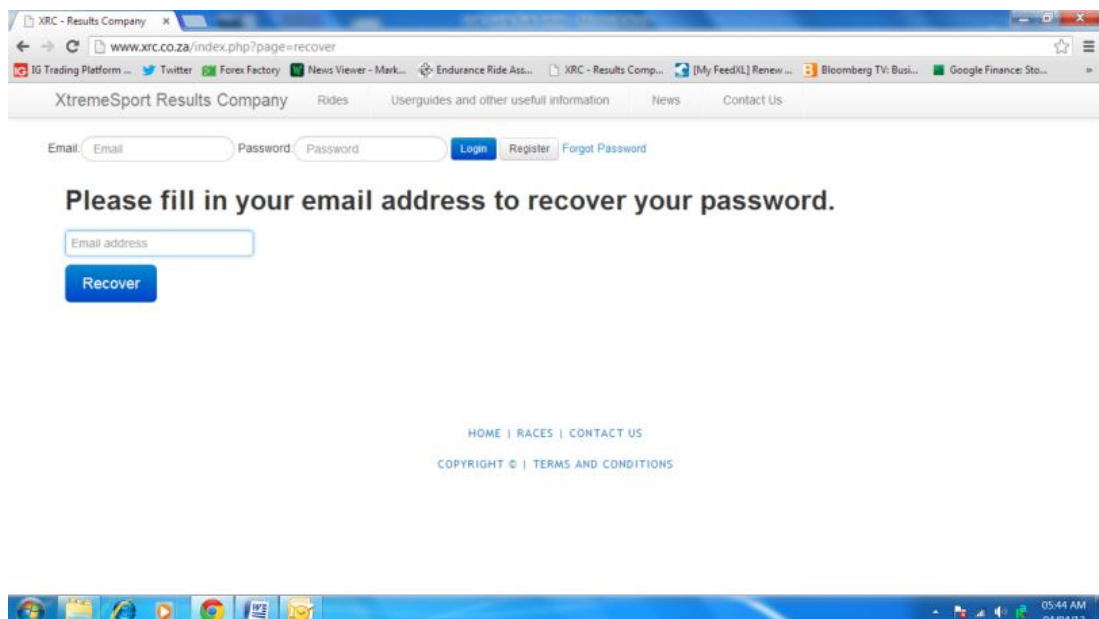
# User Guide – Forgotten Password

[WWW.XRC.CO.ZA](http://WWW.XRC.CO.ZA)

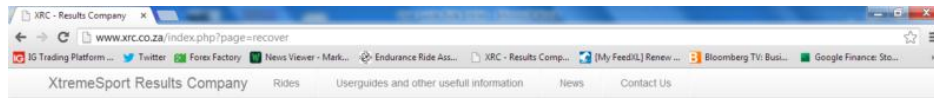
- To register for a ride you need to log on with your user name (email address) and password. Type your email address and password in the relevant fields and click **Login**



- If you however forgot your password, click on **Forgot Password**. You will be asked for the email address to which a link will be sent to recover your password. Once you typed in the email address, click on **Recover**.



- The following screen will appear.

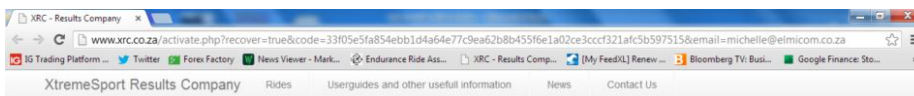


You will be sent a link to your email address to recover your password.

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- Once you receive the password recover email, you will need to click on the word **link** in the email body, and you will be directed to a page where you will be able to define a new password for your logon. Type the new password and confirm it in the second block. Click on **Recover** and you will receive confirmation that your password has been changed, after which you will be able to log onto the system with your new password.

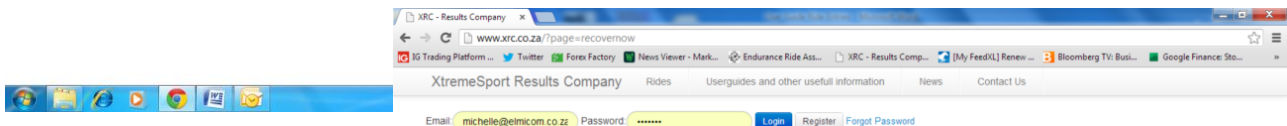


Please fill in your new password.

Password

Confirm Password

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Your password has been changed.

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